

OSA'S COMMITMENT IN ACTION: IMPROVING TIMELINES AND STUDENT IMPACT

With new team members and a renewed focus, the Office of Student Accountability (OSA) is seeing measurable improvements in their work with students.

Last fall, OSA operated with just one staff member for the first eleven weeks of the semester. With 131 student cases, the average time from case creation to adjudication was 60.14 days. This lengthy turnaround was influenced by factors such as student responsiveness, cases paused due to pending criminal charges, and limited staff capacity.

Fast forward to fall 2025: OSA now has two dedicated hearing officers. With this increased capacity, the office has already handled 83 cases this semester, reducing the average turnaround time to just 11.55 days. This dramatic improvement means students are meeting with staff more quickly, allowing for a more timely and effective accountability process.

But the impact goes beyond efficiency. In summer 2025, OSA partnered with Residence Education to create joint learning outcomes for the accountability process. One key outcome: "Students will be able to discuss how their actions had an impact on their community." Of the 75 students who have completed responses so far, 72 indicated they could identify the effects of their behavior on others—a significant increase in student engagement compared to previous years.

The combination of additional staff and a focus on timely, reflective conversations is making a real difference. Students are not only moving through the process more quickly but are also gaining a deeper understanding of their role in the community—helping to reduce the broader impact of incidents and fostering a more responsible campus culture.

