## IOWA

# STUDENT CARE & ASSISTANCE

## About Student Care & Assistance (SCA)

Student care and Assistance aids University of Iowa undergraduate, graduate, and professional students experiencing crisis and emergency situations. The team is tasked with general outreach, identifying on and off campus resources, collaborating with campus partners, coordinating follow-ups with students, assisting with navigating processes, and conducting 1-on-1 student meetings.

Assessment is conducted annually. Interactions with students are tracked by a database that breaks down into monthly data points. Below are the nine most common presenting concerns.

PRESENTING CONCERNS OF STUDENTS	Fall '22	Fall '21
Mental Health	517	510
Medical	231	202
Absence Notice	191	175
Condolence Card	110	89
Hospitalization	87	106
Suicidal Ideation	83	38
Accident Injury	48	32
Roommate	68	351
Family	69	102

#### Student Care & Assistance





## **CASES HANDLED IN FALL '22**

**99%** 



### FELT THEIR NEEDS WERE MET & HAD DECREASED STRESS LEVELS AFTER MEETINGS

## SCA: PROGRAMS & INITIATIVES



- Student Life Emergency Fund
- Name Change Fund
- Safe Room
- Early Intervention
  Team
- Student Care
   Coordinators
- Response to UI Support and Crisis Line
- Liaison to Crisis Stabilization Unit, GuideLink Center
- Off-Campus Student
   Support
- Quick Guide for Responding to Distress
- Therapy Dog

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